

## Digital Workforce Engagement

Secure, reliable and accurate internal communications made simple

When you want to share the latest company news and product updates, it's not feasible to pull all of your employees into a conference room or an auditorium. Even sending a mass email can require lots of coordination and templated software to convey your message in a manner that reflects your brand. When there is important information to share with your workforce, you need a secure, reliable way to reach your employees in a format that cuts through the clutter.

- ✓ Messaging
- ✓ Channels
- ✓ Text
- ✓ Video
- ✓ Voice

Radisy's Engage@Work is a communication and digital engagement solution that integrates multi-media communication such as messaging, voice calling, video conferencing and channels in a single application to allow businesses to communicate effectively with their employees. Capable of supporting all platforms—desktop, web, iOS, Android and feature phones on 2G through 5G and WiFi—Engage@Work delivers extensive communication capabilities directly to the mobile device—ensuring that your organization's employees have access to the information they need at all times regardless of their location.

### Integrated Communications for Your Workforce

Radisy's Engage@Work gives your employee base a single "follow me anywhere" application that keeps all of their business communications and information right at hand.



#### GROUP MESSAGING

Integrating with your corporate directory, Engage@Work allows businesses to broadcast messaging to as many as 500 members in a chat group.



#### COLLABORATION

Unify your group collaborations on a single platform where you can do more than messaging and file sharing.

#### CHAT AND TEXTING

Communications in the Engage@Work app can be one-on-one or one-to-many.

#### CHANNELS

Private channels ensure private and secure internal communications are received only by the intended audiences.



#### VIDEO CONFERENCING

Video conference up to 5 participants directly from your mobile device.

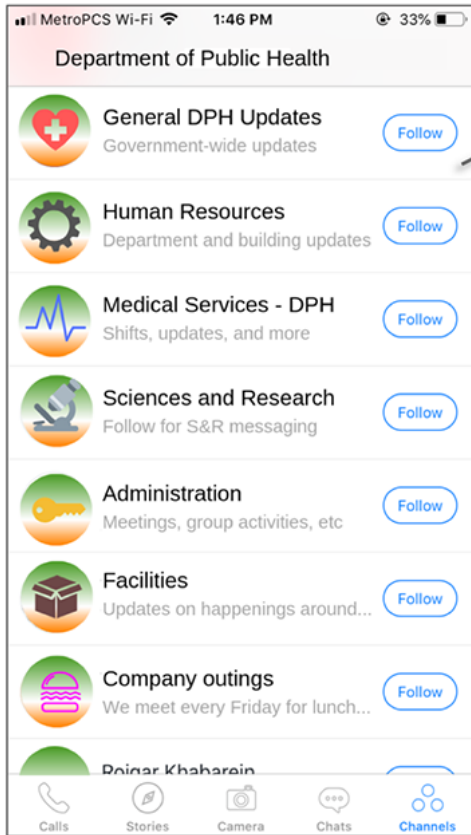
#### VOICE CALLING

Launch a voice call directly from the application, switching from one mode of communication to another as needed.



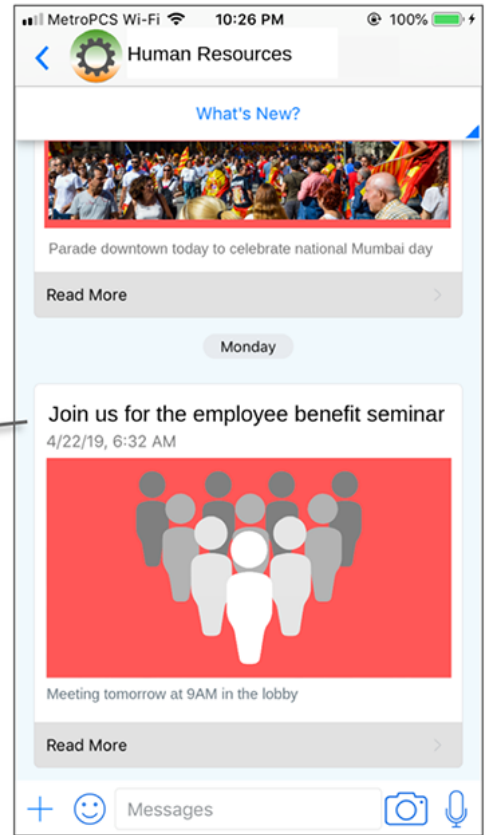
#### KEY BENEFITS

- Private channels for managed, safe internal communications with employees
- Broadcast capability for real-time communication on all devices
- Supports two-way interactive public and private channels to manage communications with large audiences, allowing businesses to send targeted and secure interactive messages to employees
- Extensive API support to integrate with other systems and third-party applications to extend the services
- Offers interactive person-to-person and application-to-person public and private channel-based messaging and content delivery
- Offers person-to-person and multi-party high definition voice and video communication to facilitate collaboration and commerce



Organizations can have topic specific channels for different user segments.

Important messages and updates can be sent through channels. Followers will be notified of these updates through their phone and computer, so they can stay connected in real-time.



## Upgrade to a Secure and Scalable Workforce Engagement Tool

With its integrated application Engage@Work reduces the clutter to make sure your important communications stand out. Employees can now get all of their announcements, notifications, team collaborations and video conferencing in one platform that follows them anywhere, seamlessly switching from wi-fi to cellular data.

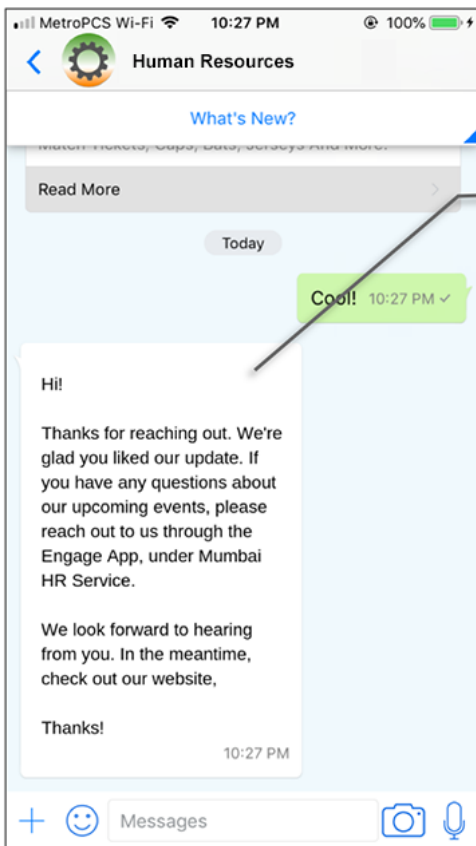
Unlike email, when you communicate via Engage@Work you can be confident that your private or sensitive information will not be shared or forwarded to others outside of the organization. Only your employee base can access the company-specific application and through the use of public or private channels, you control which followers can access certain information.

Engage@Work may be deployed on-premise and managed by the enterprise for complete data privacy, Radisys-hosted or integrated in the service provider network. Regardless of the deployment model, Engage@Work is a simple, secure, and complete messaging and communications solution for enterprises. An unlimited number of channels or groups can be established and chat groups can accommodate up to 500 members. There is no limit to the number of channels or groups that can be established. Engage@Work is designed to full your communications needs.

## Flexible Communications to Engage Your Workforce

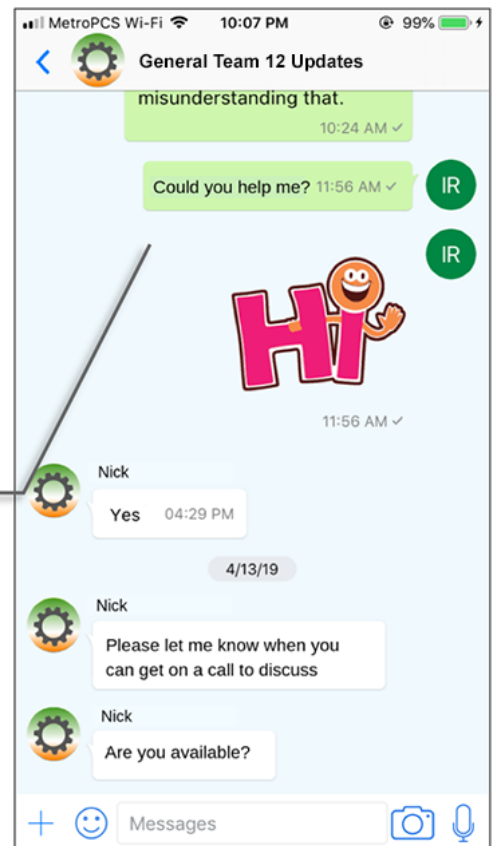
Engage@Work accommodates all of your organization's communication needs in a single application. Voice calling, video conferencing, chat and messaging are only the beginning of this applications capabilities. Fully customizable broadcast channels capable of sending rich media content and web-based management portals for easy administration are also part of this solution pack. With micro app support enabled, third-party content can be launched within Engage@Work, making it more extensible and cost-effective than traditional enterprise communication offerings.

Whether you are in need of a collaborative tool, broadcast channels or an HD video conferencing solution that is available on mobile devices, Engage@Work is agile and robust. No other application is as comprehensive.



Automatic responses may be put in place to reply to any messages that followers send back to the channel.

For 1:1 communication, the channel can redirect the follower to a representative. Followers can communicate directly and ask questions through IM.



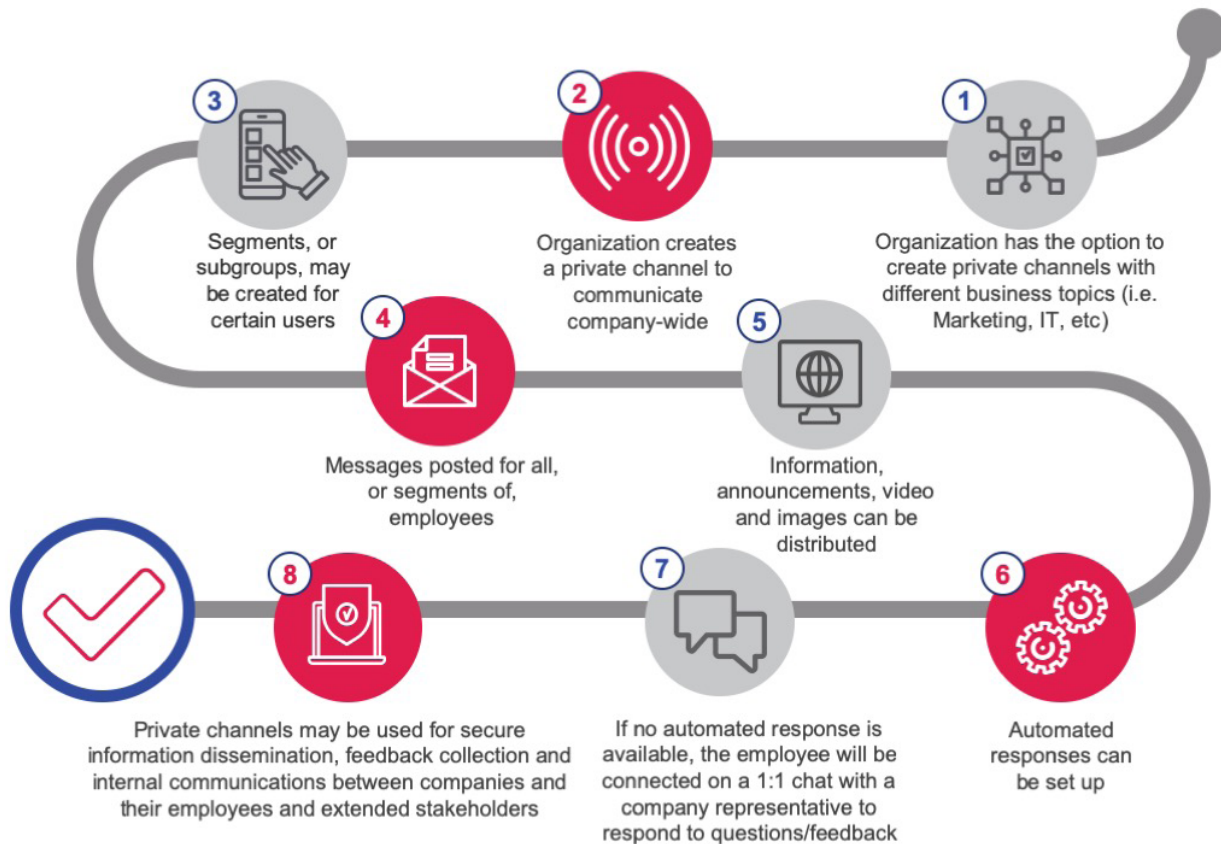
## Simplify Administration of your Internal Communications

Employing Engage@Work simplifies your organizational communications without increasing IT's operational workload. All platforms are supported—web, iOS, Android and feature phones—and easily managed via an online web portal or an internally hosted portal.

Channels are administered via a web portal by the individual enterprise departments—without involving IT—and may be designated as Public or Private.

**Public Channels** are discoverable by all employees and can be followed by all employees.

**Private Channels** are only discoverable to a specific set of users and hence can only be followed by whitelisted users (via their mobile numbers).



## FEATURES



### Broadcast Messages

Send a text message up to 100 contacts at once



### 2-way Interactive Channels

Administered channel with BOT Integration



### Audio & Video Conference

Up to 5 people at a time



### Text Messages

Send UNLIMITED Text Messages



### Live Video Streaming

Live streaming of key events directly in the chat interface possible



### Language Customization

Your app in your language  
**Voice Notes**



### Share Any File

One-tap sharing of all photos, videos, PDF, Excel, Word



### 500 Member Groups

Large group size for inclusivity



On messaging

## Why choose Engage@Work?

Keeping your teams connected and informed with multi-media content that is accessible from anywhere at all times is easier than ever with Engage@Work. This all-in-one application fosters efficient communications, saves time and optimizes operations without adding overhead cost.

- Real-time digital communications and digital engagement
- Multiple media formats support for all of your communication needs
- Efficient, all-inclusive application
- Simple administrative interfaces that can be managed at the departmental level, with no involvement from IT
- Secure communications that can be hosted in the enterprise network for total data privacy and user control
- Webscale performance to support large user groups
- Platform agnostic
- Public channels can support millions of users
- Channels can be extended through connectors with third-party systems to extend the utility of the service



CORPORATE HEADQUARTERS: 5435 NE Dawson Creek Drive | Hillsboro, OR 97124 | USA  
+1-503-615-1100 | 800-950-0044 | Fax +1-503-615-1121 | [www.radisyS.com](http://www.radisyS.com) | [info@radisyS.com](mailto:info@radisyS.com)  
©2019 RadisyS Corporation. RadisyS is a registered trademark of RadisyS Corporation. All other trademarks are the properties of their respective owners. September 2019