Engage Live Call Screening

Automatically Screen Spammers & Rejects Nagging Calls

Solicitors. Robo-callers. Spammers. They are everywhere, taking up valuable time and lowering productivity. We need a way to reliably cut down on these interruptions.

Whether you're working with large companies, a small business owner, or simply someone looking to enhance call management, Engage Live Call Screening presents an empowering solution that puts them in charge of incoming calls. By offering control and flexibility, Engage Live Call Screening application allows them to block unwanted calls and manage their communications seamlessly, making the most out of every desired interaction.

Simply add Engage Live Call Translator to your existing voice communication services.

- Voice over LTE/ 5G
- SIP-based Voice Calls
- WebRTC-based Voice Calls

Increase subscriber ARPU and add new revenue from SMBs, enterprises, and call-centers

Key Benefits

Improve Call Center Productivity

- Helps you to prioritize important calls and avoid unwanted or spam calls.

Reduce Fraud

- Avoid answering calls from unknown or suspicious numbers, reducing the risk of falling victim to scams, phishing attempts, or unwanted telemarketing calls.

Improve Staffing

- Handle more calls with existing staff or reduced staffing requirements.

Increase Staff Morale

- Reduce interruptions and lower employee stress.

Enhance customer satisfaction

- Get to valuable customers sooner by avoiding unimportant calls.

Improve Subscriber Stickiness

- Keep customers happy by automatically blocking unwanted calls.

Key Features

INTEGRATED WITH TELEPHONY INFRASTRUCTURE
Flexibility to offer it as an app-based or SMS-based call screening solution for generating revenue.

MULTI-LANGUAGE SUPPORT
Users are provided with multiple language options for the automated gatekeeper to interact with the caller.

TIME-BASED SCHEDULING
Users can decide their response to calls by day of week or time of day.

SCREENING BASED ON CONFIGURABLE FILTERS
Service providers can offer screening based on various filters such as all new numbers or specific numbers.

CONFIGURABLE VOICE STYLES
Subscribers can choose from multiple voice styles to answer calls.

PRECONFIGURED TEXTS
Users can respond to calls with a variety of preconfigured texts, such as "What is this about?" or "Call me back in 1 hour."

PROGRAMMABLE
Easy to configure using visual design tool. Easily integrated to existing apps via APIs and SDKs.

Key Applications

Call filtering for call centers and SMBs: Automatically screen spammers, tele-marketers, and reject nagging calls.

Spam protection add-on service to cellular voice subscribers: Control the interaction between the Digital Assistant and the Caller to decide if it's an authentic call.

Virtual receptionist service for business leaders: A virtual assistant that can ask the caller for their name and purpose of call, letting you know if the call is worth your time.

Watch a Live Call Screening Demo

We Help You Succeed!

Radisys Engage business model is focused on channels and ensuring our customers are successful in servicing their enterprise, SMB, and consumer customers. We have 20+ years of experience in digital services, supporting our OEM, ISV, and reseller channels with products that offer telco-grade reliability, scalability, serviceability, and automation.

- Achieve higher double-digit margins
- Compete with cost effective solution
- Promote your brand
- Training & Support
- Professional service to meet custom requirements
- Self-Service Developer toolkits

Radisys