



# Engage Live Call Translation

Make language barriers a thing of the past with real-time in-call translation

Globalization has brought the world closer, however language barriers still stand in the way of expanding global reach. Engage Live Call Translation offers a unique, reliable, and cost-effective solution to have live communication in any language, with anyone, anytime.

Simply add Engage Live Call Translator to your existing voice communication services.

- Voice over LTE/ 5G
- SIP-based Voice Calls
- WebRTC-based Voice Calls

### PSTN/Mobile



### UC/OTT Apps



### Browser Apps



### Conferencing



## Key Benefits

### Enhances Customer Experience

- Real-time translation experience for live calls. No need to go through the inconvenience of switching between translation apps.
- Activate the translation service at any point during your call—no preplanning necessary!

### Expands Global Reach

- Empower your enterprise customers to expand their business globally and scale it cost-effectively.

### Lowers Operation Cost

- Reduce costs of hiring multiple human translators with different language skills.
- Slash your translation expenses by over 50% while preserving the human touch of a conversation.

### Adds New Revenue Stream

- Offer Live Call Translation as a premium value-added service to your unified communication, contract center, conferencing, PSTN, and cellular voice customers. Enhanced features like transcription can layer on to increase transactional and lifetime value of customer.



## Key Features

### ACCELERATED REVENUE

A production-ready solution for generating revenue

### QUICK IMPLEMENTATION

Faster Time-to-Market for your customers

### FASTER SERVICE TURN-UP

Quick Service Turn-up for an enhanced experience

### ENTENSIBLE

Customizable to suit your needs; 65+ languages supported. Easy to add new languages, transcription and more

### OMNICHANNEL

Integrates with PSTN/ Mobile, iOS/Android/Browser, and conferencing solutions

### DEPLOYMENT FLEXIBILITY

Host in the cloud, at the edge cloud, or on-premises

### PROGRAMMABLE

Easy Programmability via APIs and SDKs

### SCALABLE

Built to meet telco scale—millions of subscribers

## Key Applications

**International Customer Support:** Reach a global customer base with no additional costs of hiring language experts or setting up international call centers.

**Multilingual Virtual Assistant:** Make speech enabled IVR and virtual assistants multi-lingual.

**Global Workforce Collaboration:** Close communication gap and improve productivity on live voice and video conference with global workforce and partners.

**International Roaming:** Provide language translation add-on to international roaming subscribers or to local SIM pre-paid calling services.

**International Diaspora Services:** Empower your international diaspora subscribers speak to families back home in their preferred languages.

**Live Virtual Events/Broadcast:** Enable attendees to listen to the live event or broadcast/ multicast calls in their preferred languages.

**Local Business Operations:** Enables businesses (restaurants, healthcare, hotels, travel agencies, and others) to provide local customer support in multiple languages.

[Watch a Live-call Translation Demo](#)

## We Help You Succeed!

Radisy's Engage business model is focused on channels and ensuring our customers are successful in servicing their enterprise, SMB, and consumer customers. We have 20+ years of experience in digital services, supporting our OEM, ISV, and reseller channels with products that offer telco-grade reliability, scalability, serviceability, and automation.



Achieve higher double-digit margins



Compete with cost effective solution for SMBs & enterprise



Promote your brand



Training & Support



Professional service to meet custom requirements



Self-Service Developer toolkits



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